



official **CAMPING RULES**

1. CONDITIONS OF ADMITTANCE

No individual shall be permitted access to the premises without prior authorization from the Reception or management of the campsite. The act of occupying the campsite premises signifies acknowledgment and adherence to the prevailing internal regulations.

2. FORMALITIES

Each guest intending to stay overnight at the campsite must register at the reception, providing identification documents and completing all necessary forms as required by law enforcement authorities. Compliance with these formalities must be completed prior to setting up camp on the premises. Unaccompanied minors will not be admitted in the absence of parental supervision.

3. INSTALLATION

On the day of arrival, pitches are available from 1 pm. On the day of departure, they must be vacated by 11 am. On the day of arrival, access to accommodation is guaranteed from 5 pm. On the day of departure, accommodation must be vacated by 10 am.

Your caravan, motorhome, or tent, together with any accompanying equipment, shall be situated upon the designated pitch as indicated by the management or a representative of the Reception. Authorised vehicles must be parked in the designated area. The installation of a tent in front of the rental unit is not permitted. The installation and filling of inflatable pools or any other inflatable structures requiring water are prohibited on the pitches and rental units.

4. RECEPTION

The operating hours of the reception desk and the info point are displayed at the entrance. At the reception desk and info point, information pertaining to services offered on the campsite, sporting facilities, tourist guidance, and relevant culinary establishments is accessible.

5. FEES

Payment of all fees shall be made at the Reception. The fee schedule is prominently displayed at both the campsite entrance and the Reception Office. Charges are levied based on the duration of occupancy. Campers are required to notify Reception of their intended departure at least one day in advance. All patrons are obligated to settle their accounts at the Reception no later than 6 p.m. on the day preceding their departure.

6. SILENCE AND NOISE

Campsite occupants are required to refrain from generating excessive noise, engaging in disruptive activities, or initiating conversations that may disturb neighbouring individuals. All noise-producing devices must be regulated accordingly. The operation of doors and vehicle trunks, as well as the use of

equipment or materials, should be conducted with discretion. Pets, including dogs and other animals, must not be left unattended at any time within the campsite premises, with their owners retaining legal responsibility for their supervision. Complete silence must be observed between the hours of 10 p.m. and 7 a.m.

7. VISITORS

After approval by the Management and reception staff, visitors may be permitted onto the campsite under the responsibility of the hosting camper. The hosting camper must register their guest(s) at the Reception. In the event that visitors are granted access to the campsite, the hosting camper may be required to pay a fee, the details of which are displayed at the campsite entrance and Reception Office. Visitor vehicles are not permitted within the confines of the campsite.

8. TRAFFIC INSIDE THE GROUNDS AND PARKING

Within the campsite premises, vehicles must adhere to a maximum speed limit of 10 km/h, equivalent to a walking pace. Access to the site is restricted solely to registered campers. The operation of vehicles is prohibited between the hours of 11 p.m. and 7 a.m., during which time vehicular entry and exit are not permitted. At this time, the barriers are closed, and vehicles must be parked off-site.

To facilitate unimpeded traffic flow, parking is strictly prohibited on pathways, passages servicing multiple pitches, and any area other than the designated pitch assigned to the camper.

In order to ensure the safety, peace and comfort of all, the use of electric scooters is strictly prohibited for persons under the age of 16 within the campsite.

9. BEHAVIOUR AND ASPECT OF PREMISES

All individuals are required to refrain from any actions that may compromise the cleanliness, hygiene, or appearance of the campsite, particularly with regard to sanitary facilities. It is prohibited to dispose of used water on the ground or in gutters; caravan owners must dispose of their wastewater in designated facilities.

Domestic waste, including all forms of rubbish and paper, must be deposited in the designated garbage area located at the main entrance of the campsite. Washing activities are restricted to designated washing facilities, and the hanging of laundry is permitted only if done discreetly; hanging laundry on or from trees is strictly forbidden.

Trees and plants within the campsite grounds must be treated with respect. It is expressly forbidden to drive nails into trees, cut branches, or plant anything on the premises. Any damage caused to vegetation, fences, hedges, terrain, or site installations will be the financial responsibility of the responsible party. Prior to departure, campers are expected to ensure that their pitch is clean and left in the same condition as it was upon arrival.

Wi-Fi access

The campsite provides Wi-Fi access as an additional service, without any guarantee as to availability, speed, stability or connection quality.

The campsite cannot be held liable for any interruptions, slowdowns, congestion or connection problems, particularly in the event of high network traffic or technical constraints. Wi-Fi may not be suitable for the optimal use of video conferencing, streaming services (Netflix, etc.), downloads, online television or other uses requiring high data speeds. No compensation may be claimed in the event of a malfunction, interruption or unavailability of the Wi-Fi service.

In rentals equipped with a spa, use of the jacuzzi is private and reserved for the persons mentioned in the rental agreement. The spa is systematically drained and disinfected before the arrival of the occupants to ensure optimal use. A technician is authorised to intervene during the stay to maintain the spa. Occupants undertake to comply with the rules of use and hygiene (the use of cream, soap or other products is prohibited; do not introduce sand, soil, etc.). In the event of non-compliance with these instructions, maintenance cannot be carried out by our technicians and you will be held responsible for any damage.

10. WATER IS A PRECIOUS RESOURCE

Please do not waste it; every effort to save water is important. Washing vehicles is prohibited.

Prefectural decrees restricting water use during periods of drought may impose restrictions depending on the severity of the drought.

11. ACCESS TO THE SWIMMING POOLS

The swimming areas are open throughout the campsite's opening period. The management reserves the right to change opening hours or close the swimming pool, particularly for technical, hygiene, safety or weather-related reasons.

Wearing a wristband is compulsory.

Permitted swimwear: one-piece swimsuits or bikinis, swimming briefs or shorts, and UV-protective swim T-shirts. Prohibited attire: wetsuits, leggings, dresses, sarongs, cotton or casual T-shirts, clothing falling below the knee, underwear, neoprene clothing, and loose-fitting clothing and/or clothing that covers the entire body.

For everyone's comfort, it is forbidden to leave personal belongings (towels, bags, etc.) on sun loungers in the aquatic areas whilst you are not present within those areas. The Management reserves the right to have its staff collect any abandoned items, which may then be collected from the aquatic area staff.

12. SECURITY

a) Fire :

Open fires on the ground and **barbecues** (wood, charcoal, etc.) are strictly prohibited. Only electric or gas barbecues and planchas are permitted. It is strictly forbidden to plug in several appliances at the same time. The use of electric fryers is strictly prohibited.

Cookers must be kept in good working order and must not be used in dangerous conditions.

Users are required to exercise the **utmost caution when charging their electronic devices** (telephones, computers, electric bicycles, etc.). It is strictly forbidden to leave a charger or device charging unattended, particularly on flammable surfaces (blankets, cushions, bedding, etc.), due to the risk of fire. In the event of an accident or damage caused by negligence in the use or charging of these devices, the customer will be held liable and will be required to pay for the full cost of the damage caused.

It is strictly forbidden to recharge any electric or hybrid vehicle at the pitches or accommodations. Specially designed charging stations are available at the campsite. The tenant will be held fully responsible for any damage or degradation resulting from the violation of this prohibition, and will assume the full cost of restoration. Any unauthorised charging will incur a fee of €40.

In the event of a fire, notify management immediately. Fire extinguishers may be used if necessary. A first aid kit is available at the reception desk and at the swimming pools.

b) Theft :

The Management holds responsibility solely for items deposited at Reception. The camper retains responsibility for their own belongings and must promptly report any suspicious activity or individuals to the appropriate authorities. While security personnel are present on the premises, campsite users are advised to ensure the secure supervision of their possessions at all times.

13. GAMES

No violent or disruptive games shall be organized in close proximity to installations on the premises. Lively games are strictly prohibited within the Game Hall. Parents are obligated to supervise their children's use of the gaming facilities and bear legal responsibility for their actions.

14. UNOCCUPIED INSTALLATIONS (STORAGE, PARKING)

Any unoccupied installation left on the site must receive prior approval from the Management. Otherwise, it will be relocated to a designated area as instructed. A fee, as displayed on the notice board at the Office, will be levied for dead storage.

15- INFORMATION

These regulations are prominently displayed at the entrance of the campsite and at the Reception area. They shall be provided to clients upon request.

16- NON-RESPECT OF RULES AND REGULATIONS

If a resident causes disturbance to other present residents or fails to adhere to the conditions and regulations, the Manager or their representative is authorized to provide oral or written warnings to the said resident to cease the disturbance. In the event of repeated or serious breaches of the internal regulations, and following a directive from the manager to comply with said regulations, the resident's contract may be terminated. In instances of non-compliance with legal regulations, the Manager is obligated to involve law enforcement authorities.